

OFFICE OF THE ATTORNEY GENERAL

LISA MADIGAN

CRIME VICTIM AND WITNESS NOTIFICATION ADVISORY COMMITTEE

(AVN ADVISORY COMMITTEE)

Minutes of Teleconference held on February 6, 2013

Kathy Carroll called the meeting to order at 10:05 a.m. and asked that participants in the teleconference please state their name and agency.

Participants in the teleconference:

Greg Sullivan, Illinois Sheriffs' Association, Chairman of AVN Advisory Committee

Maureen Josh, DeKalb County Circuit Clerk

Cherri Gass-Price, Victim Services, Department of Corrections

Tara Dabney, Director, Cook County Victim Services

Kathy Carroll, Director of AVN and VCVA, Office of the Attorney General

Mike Bastien, AVN Coordinator, Office of the Attorney General

Statistical update:

Mike Bastien gave the statistical update on the AVN system. For the month of January 2013, there were 10,867 registrations; this compares to 9,397 in January 2012. This is approximately a 15.5% increase. The number of searches for January 2013 was 79,045; this compares to 65,999 in January 2012. This was approximately a 19.7% increase.

Since text messaging went live in October 2012, there have been 2,409 text message notifications delivered. There are currently 9,850 active registrations for text message notifications.

AVN clean-up project:

Mike Bastien indicated the OAG is in the process of an AVN Clean Up project. Mike Bastien indicated that in January 2013, he received 133 requests to have calls stopped and or disabled. Most of those inquiries were to stop calls because they had never previously registered for any notifications. It was noted that persons are being provided recycled phone numbers from their carrier that had previously been registered for notification by the former owner of that same phone number. To minimize this, the OAG will send out a notification, beginning with the

oldest registrations, to verify if the person did in fact register for notifications. If the person indicates they did not register or if they do not want to be registered, then action will be taken to modify the registration accordingly. The 800 phone line staff will take the calls and will be trained in the best ways to field calls. These notices will be sent in small batches to determine the response level and improve the process as it proceeds.

Greg Sullivan indicated there will more likely be an increase in calls since the facility in DeWitt is closing. Mike Bastien reminded the committee that a registration is never disabled until it is requested by email or in writing.

Kathy Carroll confirmed this by stating that the OAG never disables registrations automatically or allows Appriss to disable. She stated that Mike Bastien even receives some request calls from inmates. Maureen Josh said we are handling calls in the best manner possible.

Maureen Josh asked if all agencies were on line in the system. She also asked for a list of Circuit Clerks that are not live, noting that there are some new Circuit Clerks throughout the State as well. Mike Bastien indicated he would email Maureen Josh the list of Circuit Clerks that are not on line at this time.

AVN Enhancement Project:

Kathy Carroll gave an update on the AVN Enhancement project. She indicated that text messaging went live in October 2012, and has been well received.

Kathy Carroll indicated that the upgrade on interfaces in 29 counties is ongoing and should be complete by October 2013. Appriss is on schedule with these updates; implementing about 2 per month. She stated that the following counties have been upgraded to date; Cole, JoDaviess, Kendall, Lake, Lee, McHenry, Peoria, and Sangamon. The counties that have been upgraded first were selected by the level of call volume and type of booking system they employ. She stated that the counties that are being upgraded, house around 60% of the State's inmate population.

Kathy Carroll said the DHS interfaces are complete and all seven agencies have been trained. Leslie Ramos with the OAG is working with DHS on notifying victims and verifying that each victim does want notification registration. She stated that all of the facilities are operating well and that the OAG is on schedule in accordance with the grant time line.

Legislative Issues:

Greg Sullivan asked if the collections had increased. Kathy Carroll stated that they had not - there is an approximate balance of \$80,000 in the AG fund. Greg Sullivan said he is working with Jack Cutrone, Executive Director, Illinois Criminal Justice Information Authority to get money.

Greg Sullivan stated that the Community Service Bill is in the process. He indicated that Bill Cunningham is the sponsor of the bill and that Senator Haine was carrying the bill.

Mike Bastien announced that the next teleconference meeting is scheduled for May 8, 2013.

Maureen Josh made a motion to adjourn the meeting. Motion seconded by Cherri Gass-Price. Motion carried.