



The Savvy Consumer's Checklist Home Repair

When repairing or remodeling your home, it is important to know your consumer rights and do your homework so that you can protect your most valuable investment—your home.

- ✓ When choosing a contractor, get recommendations and references from family, friends, and other people for whom the contractor has done similar work.
- ✓ Get written estimates from several contractors who have come to your home to evaluate the job. Make sure the estimates are based on the same work so you can make meaningful comparisons.
- ✓ Make sure the contractor has the appropriate licensing, registration, and insurance.
- ✓ Insist on a complete written contract.
- ✓ Know that you have three business days to cancel any contract if the sale is made and signed at your home. The contractor CANNOT take this right away.
- ✓ Homeowners age 65 or older have up to 15 business days to cancel if they signed a contract with an uninvited solicitor in the home.
- ✓ Do not let anyone bully or pressure you into signing anything you don't want to sign. If a salesperson makes you feel uncomfortable in your home, call the police.

For more information, please visit
www.IllinoisAttorneyGeneral.gov

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1-800-386-5438

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1-800-243-0618

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1-800-243-0607

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